



# Our Hassle-Free Hurricane Cancellation Policy

We understand that hurricane season in southwest Florida can bring uncertainty. Rest assured, your safety and peace of mind are our top priority at Sea Shell. Our Hurricane Cancellation Policy provides a full refund and timely communication in the event our complex is closed due to a hurricane or if there is a mandatory evacuation.

This policy applies specifically to hurricanes and not to other forms of inclement weather. If a hurricane warning is issued for our area by the National Hurricane Center and local authorities order or recommend mandatory evacuations or the closure of our rental complex due to a hurricane, we will take the following actions:

- **Cancellation:** We reserve the right to cancel any upcoming reservations that fall within the period of the mandatory evacuation or complex closure directly resulting from the hurricane.
- **Full Refund:** Guests whose reservations are canceled under these specific hurricane circumstances will receive a full refund of all payments made, including any security deposits. We will process refunds as quickly as possible.
- **Guest Responsibility:** While we will proactively communicate any necessary cancellations due to hurricanes, we also strongly encourage guests to monitor weather forecasts and be aware of any potential hurricane threats affecting their travel dates. Guests are responsible for their own travel insurance to cover any unforeseen circumstances, including cancellations or disruptions due to general inclement weather that does not result in mandatory evacuations or complex closures due to a hurricane.
- **Communication:** We will communicate any cancellations or important updates related to hurricanes via the contact information provided during booking. Please ensure your contact details are accurate.

Again, we strongly encourage our guests to purchase travel insurance, whether or not it is hurricane season. These policies are very affordable and offer a broader cancellation reimbursement for situations outside of hurricane emergencies. You can purchase this insurance on our website as part of the booking process.

**Thank you for considering the Sea Shell as your vacation destination!**